

Document Access During Downtime

Indiana University Health Downtime:

Documents are Cloud based and can be accessed easily during Intranet/Internet downtime. PolicyTech is hosted in geographically redundant data centers should a disaster happen, or an Internet outage occurs someplace in the cloud. In the event that an IU Health facility experiences an internet outage turn off Wi-Fi on your Android/iPhone device and use the **following** to access documents: <https://iuhealth.policytech.com>

Note: You can also use the links in the below section during an outage if you are having issues with single sign-on from your phone.

Microsoft Single Sign-On Downtime:

Documents can still be accessed anonymously during Microsoft single sign-on downtime if you are on the Indiana University Health network. Use the appropriate link(s) below to access documents:

<p>West Central Region (WCR)</p> <ul style="list-style-type: none"> • Arnett Clinic, LLC • IU Health Arnett • IU Health Frankfort Hospital • IU Health White Memorial Hospital 	<p>East Central Region (ECR)</p> <ul style="list-style-type: none"> • IU Health Ball Memorial Hospital • IU Health Ball Memorial Physicians • IU Health Blackford Hospital • IU Health Blackford Physicians • IU Health Central Indiana Imaging • IU Health Ft Wayne Physicians • IU Health Jay Hospital
<p>Indy Suburban Region (ISR)</p> <ul style="list-style-type: none"> • IU Health North Hospital • IU Health Tipton Hospital • IU Health West Hospital 	<p>Academic Health Center (AHC)</p> <ul style="list-style-type: none"> • IU Health Academic Health Center • IU Health Physicians
<p>South Central Region (SCR)</p> <ul style="list-style-type: none"> • IU Health Bedford Hospital • IU Health Bloomington • IU Health Bloomington Endoscopy Center • IU Health Peoli Family & Internal Medicine • IU Health Peoli Hospital • IU Health Southern Indiana Physicians 	<p>System Health Solutions (SHS)</p> <ul style="list-style-type: none"> • ASC: Ball Outpatient Surgery Center (BOSC) • ASC: Beltway Surgery Center-Penn Pkwy (BSC) • ASC: Beltway Surgery Center-Spring Mill (SM) • ASC: Eagle Highlands Surgery Center (EHSC) • ASC: East Washington Surgery Center (EWSC) • ASC: Glen Lehman Endoscopy Suite (GLES) • ASC: Indiana Endoscopy Centers, LLC (IEC-A/IEC-DT) • ASC: Indiana Hand to Shoulder Surgery Ctr (IHTSC) • ASC: Meridian South Surgery Center (MSSC) • ASC: ROC Surgery (ROCS) • ASC: Saxony Surgery Center (SAXSC) • ASC: Senate Street Surgery Center (SSSC) • ASC: Surgery Center Fort Wayne (FWSC) • IU Health ACCO, Inc. • IU Health ACCO, Inc. • IU Health Homecare • IU Health Plans • IU Health Urgent Care
<p>Other Business Units</p> <ul style="list-style-type: none"> • IU Health Foundation 	<p>IU Health (System Wide Documents)</p> <ul style="list-style-type: none"> • IU Health

Questions? Please contact your local [Document Management Specialist](#) or submit a ticket with the DMS Helpdesk via Cherwell.