



Indiana University Health

CTL TEAM MEETING

2/2024

Housekeeping Items

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- Badge Distribution

- Everyone have their new badge?
- Concerns?

- * UKG Pro delayed again.

- No updated implementation date provided.
- It will automatically send me an email so we can have a coaching conversation when you get to 4 occurrences.
 - Next email when you reach 8, 12, etc.
- Missed punches no longer count as occurrences.



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- WAMBI

- New recognition portal.
 - You can use this portal to thank other IU Health employees.
- Please log on and turn on notifications.
- Gifts for anniversaries will be issued through a link in WAMBI.

- IU Health Connect

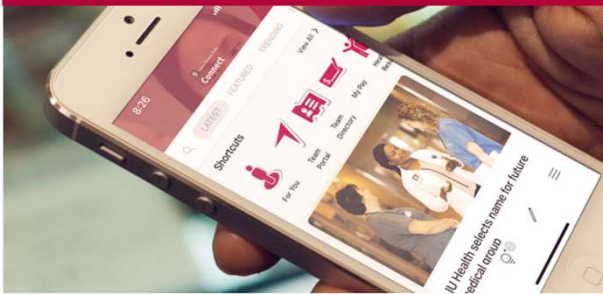
- New portal that can be used to push out notifications.
- Will replace mass emails.
- Can be targeted to certain teams to alleviate being overwhelmed by news that doesn't apply to you/your job.



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Housekeeping Items



Connect with local news, just for you




Must-see and must-know IU Health info—where you want it
Don't miss system announcements, updates, notices from leaders or news about colleagues and team members doing important work.

Connect on mobile
Download the Firstup mobile app to put all the important details right in the palm of your hand.

1. Download the Firstup app from your phone's app store.
2. Open the app and follow the prompts to "Find Your Organization" using `indianauniversityhealth` (all one word, all lowercase) and click enter or continue.



TIP The full Connect experience is available in Microsoft Teams. Look for the app in the left menu of the desktop application or the lower menu of the Teams mobile and get direct access to all of the news and information that is important to you.

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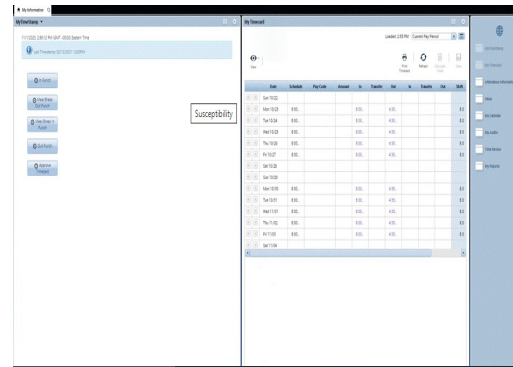
Navigation icons: back, forward, search, refresh, home



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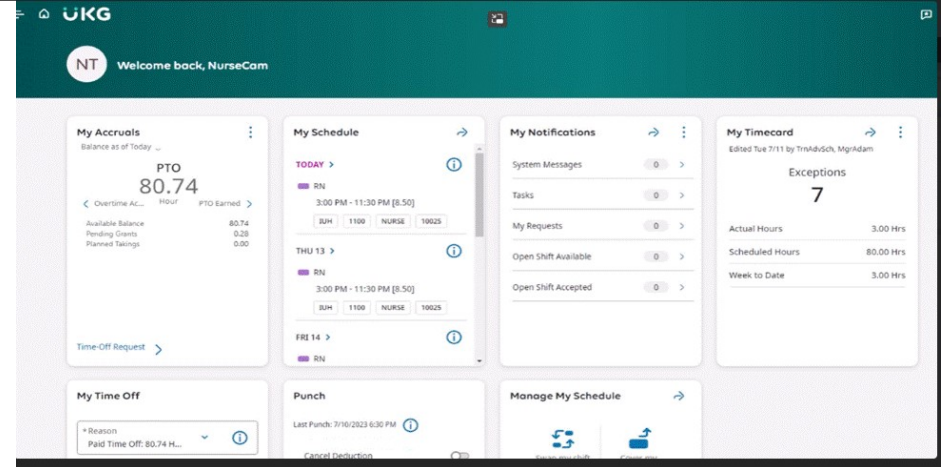
Kronos Upgrade

Go Live Date ???



Why UKG Pro?

1. **Better user experience.** Easier to use interface with an intuitive tile layout allowing team members and leaders to quickly find the information you need and tasks you need to complete.
2. **Upgraded geofence.** Updated boundaries will allow team members to punch in and out from their mobile device at facilities they float to as well as remotely. Managers will be able to see exact location of punch.
3. **Moving to the cloud version.** This will keep IU Health up to date with future enhancements.
4. **Enhanced cyber security.** This upgrade will better protect team member and patient data by closing known cyber security vulnerabilities.



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Hand Hygiene Audits

5 Your five moments for hand hygiene

1 UPON ENTRY into the patient zone/
room, before touching the patient

Patient Zone

2 Before clean or aseptic procedures

3 After body fluid exposure

4 UPON EXIT from the patient
zone, not the room

5 UPON EXIT regardless if contact with
the patient or environment occurred

The five moments of hand hygiene are the critical moments when healthcare workers must perform hand hygiene when caring for patients. Please #TakeaMoment to wash your hands as often as needed—it saves lives.

Always perform hand hygiene right after entering and exiting a patient zone/room.



Goal is 90%. We were at 100% in January.

Good Job Team!



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Sterility Tracking

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- This is a new metric that I am reporting to leadership this year.
- Continue to send any thio broth that looks extra cloudy to micro for testing.
- Use sterile gloves when accessing product to obtain samples for sterility testing.
- Chandler noticed particles from the DMSO septum floating in the bottle. This bottle was discarded but we need to watch this as a possible route of contamination.
- Any other ideas for possible causes?



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Goal Setting

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- IU Health is resuming the Pay for Performance model.
- Goals will be very important in the evaluation process (50% of your points)
 - Goals are due in March
- Be sure to pick a goal that is attainable but meaningful.
- Write the goal so there are different levels to achieve.
 - Example: I will discard 200 products in 2024 with a secondary goal of discarding 300 products in 2024.
 - This allows us to score this as a “meets goal” for the first level but you could earn an “exceeds goal” if you meet the second level.
 - Set goal levels that are realistic and impactful.



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Values Acknowledgments: Purpose, Excellence, Compassion, Team

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ALL STAFF FOR TEAMWORK – We have had a record setting January and I think February also

Hillary for her excellent onboarding and training curriculum.

Jennifer for working out all of the scheduling and bench assignments.



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Questions???



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