



Indiana University Health

CTL TEAM MEETING

5/2025

Housekeeping Items

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1. Automatically forwarded emails to outside addresses will be disabled in early July.
 - a. This includes forwarding from IU Health to IU and vice versa.
 - b. I suggest using all IU Health emails for physicians to avoid having to secure everything.
 - c. There is a process to put both emails addresses in the same inbox.
 - a. Hillary this may be important for you since you now have an IU email address for the research regulatory system.



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Billing and Cerner Result Entry

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- SC CBC, SC Flow CD34, SC Flow CD3 and SC Cryo are live.
 - These are for products.
 - Continue to use SC CBC Complete to add a charge only when performing Pre CD3 and 34
- Try to stay timely when entering results.
- Run a report of tests that have not been resultated and verified.
- It would make sense to have the technologist who performed the testing/manipulation enter the billing but I will let you decide that as a group.
- Results must be verified by a second technologist.
- If you make a mistake and order the wrong test, you can just cancel it.
 - I do not need to be notified to enter a credit, I verified that the credit happens when the test is cancelled.
- If incorrect results are released, I need to know. Please fill out an occurrence.



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Parathyroid Cryopreservation

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- I want to thank everyone for their willingness and eagerness to be part of this new project.
- Administration is buying lunch for the team to celebrate (probably 6/10/2025).
 - Our successful implementation was escalated up to the Executive Vice President-Chief Nurse Executive, Jason Gilbert.
- I just learned that they also collect these samples at Riley.
 - This should not be an issue due to the tube system availability.
 - I have a meeting June 12th to discuss with that team.



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Goals

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- Goals seem to be progressing well.
- I still need to finish the validation plan for the Sysmex due to additional LDT requirements.
 - Does anyone else need help with a validation plan or change control?
- I will schedule a 1:1 to discuss with each of you starting next month.



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IDMs

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- Start date pushed back to July for in-house testing
- Tube station will change
- Turn-around time will be quicker
- Forms and SOP to be updated?
 - Do we state on our forms that they were performed at Versiti?



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•Q01. Know What's Expected

•Do any of the following cause the low result for this question?

1. Inadequate prioritization
2. An excess of priorities
3. Contradictory and conflicting priorities
4. Unexpected priorities
5. Unclear ownership
6. An unclear organizational direction
7. Changing priorities
8. Multiple or conflicting instructions from different managers
9. Misaligned expectations (i.e., hired to do one thing but recognized or rewarded for doing another)



DMAIC

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- Define
- Measure
- Analyze
- Improve
- Control



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Values Acknowledgments: Purpose, Excellence, Compassion, Team

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Thank you everyone for the work on the Parathyroid Cryopreservation startup. Thanks to Steven and Erik for cryopreserving the first two specimens.

Thanks to Jennifer and Hillary for staying late waiting on couriers.



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Questions???

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