

09 March 2026

From: BMS Cell Therapy Cross Functional Operations

Subject: Notification of Upcoming Change: BMS Cell Therapy Drug Product Shipper Change

**Change Summary:**

Cryoport is introducing a new outer shipping case for BMS Cell Therapy drug product shippers.

Beginning April 1, 2026, BMS will transition from our current cryogenic shipper to an updated version globally, for both investigational and commercial cell therapy products. **There is no change to BMS cell therapy drug product safety or handling procedures as a result of this change.**

Current Shipper	Updated Shipper (as of 01Apr2026)
	
<ul style="list-style-type: none"> <li>• Cylindrical shell with rounded top</li> <li>• Requires separate dolly for transport</li> <li>• Hanging document pouches and paper instructions</li> <li>• Cannot be stacked or palletized</li> </ul>	<ul style="list-style-type: none"> <li>• Cube-shaped shell with built in dolly and handle</li> <li>• Integrated document compartment (no hanging pouches)</li> <li>• Designated exterior label panel</li> <li>• Stackable design for transport</li> </ul>

**What Does This Mean for You?**

- From approximately April 1, 2026 to May 1, 2026, BMS cell therapy drug products may be shipped in EITHER the current or updated shipper as we complete this operational transition
- Product deliveries scheduled on or after April 1, 2026 will arrive in the updated shipper

**Key Benefits and Operational Impacts:**

The updated shipper offers improved mobility with a built-in dolly and handle for easier movement and handling at your site.

There is no change to:

- The interior chamber within the shipper that holds the cell therapy drug product or the timeframe that the shipper can maintain the drug product at cryogenic temperatures.
- Established product handling, temperature monitoring, or data logging processes.
- Label placement and security procedures, including zip ties

**Questions & Additional resources:**

- Please direct questions to Scheduling & Cell Logistics (SCLT) at [Scheduling@CellTherapy360.com](mailto:Scheduling@CellTherapy360.com) or by phone
- Leverage attached PPT presentation for additional images and explanations