USER ACCESS TERMS AND ATTESTATION

You are being asked to acknowledge receipt from Accumen Inc. ("Accumen") of the following Laboratory Management Suite "LMS" Software user access terms. These terms govern your use of our website and the software and services related thereto that we provide (such as the LMS) (collectively, the "Software"). As a condition to using the Software, you agree to the following terms (with "I" referring to you in each of the following)

- I will only use the Software in furtherance of the legitimate purposes for which Accumen has authorized my access and use according to one of the applicable categories below:
 - o Operator
 - Technical Support
 - Network Administrator
 - o System Programmer
 - o Database Administrator
- In the event that I have support questions related to features, functionality or system errors, I will direct my inquiry to lms-support@accumen.com only.
- I agree to only use the Software myself at authorized terminals and locations (and not to allow others to use my access for Software use).
 - o I understand that I will be provided with a unique identifier (User ID) that will track my usage, and an authentication technique will be used to substantiate my user identity.
- If my password needs to be reset, I understand my user identity will be verified before the password reset is processed.
- I understand that I will initially be provided with a secure temporary password for Software access, and I agree that I will immediately change this password after LMS initial log-on in a manner that meets the specified password requirements.
- I understand I am responsible for my compliance with the following password requirements (as related to the Software):
 - o my Software passwords will not contain consecutive identical characters;
 - o my Software passwords will consist of eight (8) characters, a combination of alphabetic, upper and lower case characters, numbers, and at least one (1) special character; and
 - o my Software passwords will be prohibited from being reused for at least four (4) generations for users or six (6) generations for privileged users.
- I agree to keep my Software password(s) confidential, and I will not provide my Software password(s) to anyone for any reason. I will not keep a record (e.g. paper, software file or hand-held device) of my Software password(s) unless this method can be stored securely.
- I agree to change my Software password(s) wherever there is any indication of a possible password(s) or access compromise.
- I agree to not to leave any sensitive information accessed through Software in publically-accessible areas or on printing systems (as such information may then be accessed by unauthorized personnel).
- I understand it is my personal responsibility to report any end user information security events related to the Software as quickly as possible in accordance with the instructions below. I understand I may be required to receive mandatory incident response training to ensure I am aware of (a) my responsibilities to report any information security events, and (b) the procedure for reporting information security events.

Identifying and Reporting Information Security Events:

- o End User Information Security Events include, but are not limited to:
 - shared or compromised Software password(s);
 - suspicious activity or performance of the Software; and
 - a known virus on my computer.

Report any information security events to: privacy@accumen.com. Please include the following details in the body of your email:

- Your name, email address, phone number; and
- A description of the potential security event.
- I understand that nothing in the foregoing creates, transfers, conveys (or is intended to do any of the foregoing) any right, title and/or interest in the Software or any underlying intellectual property thereof to me or any of my affiliates and that all such rights, title, and interests remain the sole and exclusive property of Accumen.

By clicking "yes" to this user access attestation, you acknowledge that you have read, understand, and agree to abide by these rules of behavior and use governing access to and use of the Software.