Name:

Date:

Score (Must be 80% or above):

**Elkins Park Clerk / Phlebotomy Competency Test 2016**

1. When identifying a patient in PAT, OP, In-patient, minimally how many patient identifiers should be checked to identify the patient?

 a. One- patients name

 b. Four- patients name, DOB, SSN and Phone number

c. Two-patients name, and MR # or FIN #.

d. None

2. A patient present to outpatient with a prescription older than 1 year old, do you order the test?

 a. No

b. Yes

3. A patient is having PAT testing done and when you are verifying the bracelet you and your verifier find the name is spelled incorrectly, what do you do?

 a. Tell the patient to come back another day because your too busy.

b. Draw the sample first then have the patient go back to have it corrected.

c. Have the registration clerk correct the patient’s bracelet prior to drawing any bloods.

4. A patient is having PAT testing done and does not speak English and you need to collect blood, urine and perform an EKG, how do you communicate this to the patient?

 a. Try to speak in their language.

b. Have a family member tell them in their language what testing is being performed.

c. Have a certified interpreter explain to the patient what services need to be done.

d. Use sign language.

5. You perform an EKG on a patient and the patient is moving and there are error codes showing on the printout, what do you do?

 a. Send the patient home, submit EKG to cardiology and wait on the next patient.

b. Explain to the patient to lie still for a little over a minutes, repeat the EKG while the patient is at rest, delete the EKG with errors out of the system so the patient will not be charged for multiple EKG’s.

 c. Repeat the EKG several times until it looks better.

 d. Tell the patient to sit up and sing while recording the EKG.

6. Patients with Keystone First have their labs sent to LabCorp: True or False

7. Your drawing blood and you see the blood is coming out much slower than usual and the arm is starting to swell this is called an adverse reaction (hematoma) you:

 a. continue collecting the blood while the arm swells more.

b. Explain to the patient it’s normal and happens all the time, we need the blood so we can test it.

c. apologize to the patient, explain that there is some swelling and it will cause some bruising, apply direct pressure and ask the patient to redraw the additional samples.

 d. move the needle around to see if it comes out faster.

8. You have a request for a Quantiferon at 9:00am in the morning; you order and send it how:

a. Order it as a miscellaneous test making all the appropriate comments including test code number, In-Lab to MREP CP, then In-Lab to MREP LabCorp, transfer the sample to MREP LabCorp, create a transfer list and call for a “Stat driver”

 b. Send it to EMC-P to send out without transferring it.

c Order it as a miscellaneous test making all the appropriate comments including test code number, In-Lab to MREP CP, then In-Lab to AEMC LabCorp, transfer the sample to AEMC LabCorp, create a transfer list and call for a “Stat driver”

d Order it as a miscellaneous test making all the appropriate comments including test code number, In-Lab to MREP CP, then In-Lab to MREP LabCorp, transfer the sample to MREP LabCorp, create a transfer list and keep it at room temperature until pick-up.

9. You wash your hands before and after servicing a patient: True or False

10. All LabCorp sendout test request are sent to EMC-P to be sent out. True or False

11. A patient has difficult veins and needs a Scrn 8, PT INR, CBC and D-Dimer you:

 a. You select a butterfly needle for venipuncture, draw a gold top, blue top and purple top

b. You select a blacktop needle for venipuncture, draw a gold top, pink top and dark green top.

c. You select a black top needle for venipuncture, draw a gold top, blue top and purple top

d. You probe in the patients arm with a greentop needle and draw a rainbow of tubes.

3. both a and b

12. You perform an EKG and the instrument says V5 and V6 lead displacement you:

 a. Check to see if V5 and V6 is still attached and perform EKG

b. Check LL and RL and perform EKG

c. Remove V1, 2 and 3 and perform EKG.

d. Remove V5, and V6 and perform EKG.

13. You have a request for an outpatient EKG; you order the test in powerchart: True of False

14. Your servicing a PAT patient and the patient has blood work, EKG and chest xray; Where do you review the orders where?

 a. In Cerner under ORV

 b. In groupwise

 c. In Powerchart

 d. In LabCorp Beacon system

15. Your servicing a PAT patient and the patient needs, Type and Screen, Scrn8, CBC, PT INR, EKG and Chest Xray; you order these tests where?

 a. In Cerner under DOE

 b. You don’t order these tests, the PA does and you review them in powerchart.

 c. In Cerner under ORV

 d. As a miscellaneous in Cerner under DOE

16. When drawing a Type and Screen for Blood Bank:

a.You and a medical staff verify and read back and check the patients name, DOB, MR# and FIN number, have the patient state their name and DOB if capable. Sign the two signatures, answer the two questions, intials date and time when the sample was drawn

b. You and a the patient read back and check the patients name, DOB, MR# and FIN number, have the patient state their name and DOB if capable.

c.You draw the sample and falsify the form that two staff members checked the arm band.

1. A and B

17. You have four 2 pms scheduled patients on the floor. How do you identify the patient when entering the room?

a. You introduce yourself and greet the patient, explain you’re there to draw some scheduled bloods the Dr ordered; you ask them their Name and DOB and proceed to draw the blood.

b. You introduce yourself and greet the patient, explain you’re there to draw some scheduled bloods the Dr ordered; you scan their bracelet to identify the patient and proceed to draw the blood.

c. You introduce yourself and greet the patient, explain you’re there to draw some scheduled bloods the Dr ordered; you ask them their room and bed number and proceed to draw the blood.

18. A doctor wants to add on a Mg and Phos to a scr8 from the 6am blood draws. The doctor calls you to say I want these added. What is the appropriate response to the physician.

a. please add these test on electronically to the am blood work and we will pull the tube and have the test run.

b. take the verbal order and run the tests.

c. refuse the add on

d. tell them to put in on for a blood draw at a later time.

19. You have an RT Ionized Calcium to be sent to EMCP, how do you send this dark green top tube?

 a. Room temperature

 b. In a cooler with Ice

 c. Frozen

 d. Send it to Respiratory for testing.

20. You receive a call from LabCorp that a test cannot be performed. The patient is an inpatient what are your next steps?

1. Cancel the original test as test not performed, who you spoke to at LabCorp. Call the floor to inform the nurse the test is unable to be performed and request another sample and send it back out immediately.
2. Don’t do anything.
3. Go find a week old sample and send it out.
4. None of the above